



PACIFIC ALLIANCE || || || MEDICAL CENTER

December 15, 1995

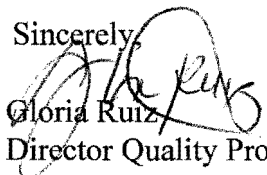
Edwin Rigsbee  
Rigsbee Enterprises, Inc  
P.O. Box 6425  
Westlake Village, CA 91359

Dear Mr. Rigsbee,

It was a pleasure to have you present at Pacific Alliance Medical Center Manager's retreat on December 1, 1995. Your enthusiastic presentation "Partnering to build powerful teams" was a success with our management team. We were impressed that you took the time to tailor your presentation to our specific needs which you identified through the survey process.

Thank you for a job well done!

Sincerely,



Gloria Ruiz

Director Quality Professional Services