



April 7, 1995

Mr. Edwin R. Rigsbee
P.O. Box 6425-50
Westlake Village, CA 91359

Dear Ed:

A very belated note to thank you for your very significant contribution to the success of IACVB's Mid-Winter Management and Education Conference. Your keynote address at our closing luncheon was the perfect complement to the meeting. I believe your subject matter, "The Art of Partnering" is a critical concern and opportunity for all managers and professionals today.

Your personable style blended with the valuable information and application you impart to your audiences is quite worthwhile. I know that all the participants enjoyed the fact that you customized your presentation to include personal experiences of our IACVB members. It is not often that we participate in an interactive program during a luncheon presentation.

Your humor and easy-going attitude made working with you a pleasure. I appreciate your flexibility on the logistical challenges we experienced. Thank you again for your support and your contribution to our industry.

Best Regards,

A handwritten signature in black ink, appearing to read 'Eva D. Zang'. The signature is fluid and cursive, with a large initial 'E'.

Eva D. Zang
Vice President, Education & Special Events