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September 14, 1995

Mr. Ed Rigsbee
Rigsbee Enterprises, Inc.
PO BOX 6425
WestLake Village, CA 91359

Dear Ed,

On behalf of Option Care's Director of Operations, supervisory staff and myself, I would like to thank you for your presentation of the Leadership Skills for Supervisors Seminar.

Our staff appreciated very much your ideas and suggestions offered to help us deal with the quickly growing and changing environment of the home health care. We are incorporating many of the suggestions into our work roles.

Your ability to remain flexible and address individual concerns during the presentation was greatly appreciated. Your professionalism, accompanied by your sense of humor made the day a very pleasant, educational experience.

Once again, thank you.

Most Sincerely,



Linda Van Gundy
CQI Coordinator
Option Care
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LG/rs