



Roland Corporation U.S.
7200 Dominion Circle
Los Angeles, CA 90040-3696

May 13, 1996

Mr. Ed Rigsbee
President
RIGSBEE ENTERPRISES, INC.
P.O. Box 6425
Westlake Village, CA 91359

Dear Ed:

Thanks so much for doing such a fine job for Roland Corporation U.S. last Wednesday morning. Your presentation on effective time management could not have come at a better time for us.

I especially appreciated your reference to consistently sending the right "signals" to your colleagues regarding your willingness to be interrupted. Since Wednesday morning, a heightened sense of awareness is now prevalent throughout our organization. Thanks for making this happen.

I enjoyed talking with you after the presentation about the upcoming NAMM Show in Nashville. It is a great idea that NAMM will be showcasing you during the show. As I mentioned, if I can help you in any other way as you prepare for the NAMM Show, please don't hesitate to call on me.

Meanwhile, I hope that we can have you visit us again soon and sharpen our collective management and communication skills. You are really good at what you do and how you do it. The improvements at Roland Corporation U.S. are a clear example of that.

Best wishes,

A handwritten signature in black ink, appearing to read 'Dennis M. Houlihan'.

Dennis M. Houlihan
President

DMH/s

cc: Mark Malbon
Debbie Parmenter

telephone 213 . 685 . 5141
facsimile 213 . 722 . 0911