



# Building Service Contractors Association International

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February 25, 1997

Mr. Edwin Richard Rigsbee  
Rigsbee Enterprises, Inc.  
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Dear Ed:

Sorry it took so long to get these tapes off to you. I wanted to express my personal gratitude to you, as well as that of BSCAI, for contributing to a highly successful 1997 CEO Seminar. You made a significant contribution to its success by really doing your homework on the Association and sharing a large quantity of information with the attendees that they found genuinely meaningful.

Your evaluations, as well as those of many of the other speakers, were uniformly high. I've enclosed a copy of the results for your information.

Ed, it was a sincere pleasure working with you. Thanks again for helping to make me a "hero" in the eyes of some of our most important members. I hope to have the opportunity to work with you again.

Sincerely,

Ann M. Diven  
Director of Meetings

AMD:hjr

Enclosures

cc: Luke  
Matthews  
McCormick