



Professionals in Business Print and Communication Solutions

November 4, 2005

Ed Rigsbee, CSP
Rigsbee Research
3595 Old Conejo Road
Thousand Oaks, CA 91320-2122

Dear Ed,

I wanted to take the opportunity to thank you again for helping make our education program in Orlando one of the best ever! Attendees were extremely happy with the conference and it was our best conference attendance in several years.

I have tabulated the evaluations and your program "Partnering for Success" received the following:

Overall Speaker Eval	4.2
Speaker Knowledge:	4.4
(the scale is one to five; five being excellent, 4 very good and 3 good)	

Comments from attendees:

Very good.
Got the audience involved.
Very pertinent.

Again, we thank you for helping to make our conference such a success.

Sincerely,

A handwritten signature in black ink, appearing to read "Lloyd Tucker", written over a large, stylized initial "L".

Lloyd Tucker
Senior Director
Membership & Education